

MINUTES
Town Council
Town of East Greenwich
Special Work Session
October 23, 2015 @ 10:00 AM
Police Station, 176 First Avenue, East Greenwich, RI 02818

Town Council Present: M. Isaacs, S. Cienki, B. Stone, M. Schwager

Town Staff Present: T. Coyle, III, W. Schmidle

Others: Jeff Mooney via WebEx

1) Special Work Session

- Demonstration of *See Click Fix* application as a possible solution for a mobile application for the Town of East Greenwich.

The work session was to provide a demonstration of the SeeClickFix software. The software is web based and provides a mobile application allowing residents and/or employees to submit requests to the appropriate department and provides a means to distribute information to the residents via the mobile app and push notifications (email). Management tools are also available from the data that is gathered via the mobile application.

The demonstration lasted approximately 90 minutes with an interactive session allowing for questions by the Councilors and to allow for the Councilors to investigate the software thoroughly.

At the conclusion of the demonstration discussion centered on the costs, priorities and overall need for the particular tool(s).

It was suggested that a work session with all Councilors in attendance was required to review all of the potential strategic components of implementing a mobile app, redesign of the current web site to be mobile dynamic, coordinating these efforts with the School Department, investigating other software implementations that may affect these ideas and overall cost.

The work session will be scheduled by the Town Manager.

APPROVED BY TOWN COUNCIL NOVEMBER 17, 2015